

## **COMMON INSTALLATION ERRORS**

Troubleshooting the installation problems is best handled in two steps: first diagnose the problem, then apply likely solutions until the problem is fixed.

With the easy step by step instructions, installation errors very rarely occur. Most errors occur in the pressing process. To diagnose these problems please refer to the 'Common Problems...Solved' section in the back of the Dye-Sublimation Instructions Manual located at the back of this booklet.

Other errors can be printer errors. These are diagnosed in the 'Printer Maintenance Manual'

<b>Indication</b>	<b>Problem</b>	<b>Solution</b>
Colours not right or there is a pink tinge through the print.	<b>ICC Profiles</b>	* Go through Step 1 of the 'How to Set Up The ArTainium Bulk Ink System'. Ensure that you have correctly installed the profiles and configured them to your PC as well as achieving a good nozzle check.  * ArTainium inks work in RGB colour mode, ensure you don't have any CMYK images in your artwork.
	Your ICC profiles might not be installed properly.	
No Ink is coming through the printer	There is a blockage in your bulk ink system.	* Ensure you have followed the installation instructions properly and removed and replaced the air filter bungs are directed.  If no ink is still coming through your printer, try printing with the standard Epson cartridges that were supplied with the printer.  If no ink is still coming through the printer then there is a blockage in the bulk ink system. At one point in the bulk ink system lines there are little coloured connectors. You can disconnect these and try syringe ink from either direction. Try syringe ink from both ends. If you do not get ink from one end (bulk ink system or the cartridge end) then this is where the blockage must be. Please contact Power Digital for further instructions.

All products are supplied for professional use and to be used in conjunction with the Transfer Instructions provided. Power Digital is not liable for any pressing errors or undesired results. The Transfer Instructions are to be used as a guide only as different stock, hardware and environmental factors can affect the outcome. Contact our technician if you have any queries.

**Contact our Tech Line for more information**  
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