

CHECKING THE PRINT HEAD NOZZLES

If you find that the print out is unexpectedly faint or that dots are missing, you may be able to identify the problem by checking the print head nozzles.

You can check the print head nozzles from your computer by using the Nozzle Check utility or from the printer by using the buttons.

» **Note:** If the ink light is flashing, you cannot check the print head. Replace the appropriate ink cartridge first.

Using the Nozzle Check utility for Windows

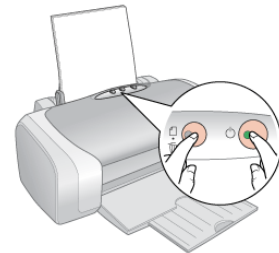
Follow the steps below to use the Nozzle Check utility.

1. Make sure that A4 size paper is loaded in the sheet feeder.
2. Access the printer software. (see: *Accessing the printer driver for Windows*)
3. Click the **Maintenance** tab, then click the **Nozzle Check** button.
4. Follow the on-screen instructions.

Using the printer buttons

Follow the steps below to check the print head nozzles using the printer buttons.

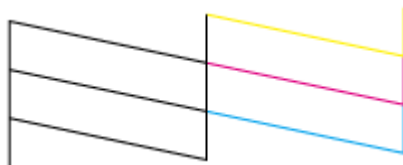
1. Turn off the printer
2. Make sure that A4 size paper is loaded in the sheet feeder.
3. Hold down the paper button and press the power button to turn on the printer.
4. Release only the power button when the printer turns on. When the nozzle check starts, release the paper button.



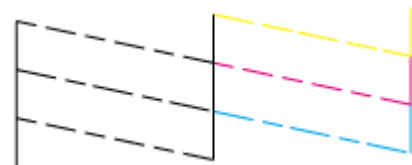
Below are two sample nozzle check patterns.

Compare the quality of the printed check page with the sample shown below. If there are no print quality problems, such as gaps or missing segments in the test lines, the print head is fine.

Good sample



Print head needs to be cleaned



If any segment of the printed lines is missing, as shown below, this could mean a clogged ink nozzle or a misaligned print head.

All products are supplied for professional use and to be used in conjunction with the Transfer Instructions provided. Power Digital is not liable for any pressing errors or undesired results. The Transfer Instructions are to be used as a guide only as different stock, hardware and environmental factors can affect the outcome. Contact our technician if you have any queries.

Contact our Tech Line for more information

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